



# Student-centeredness Survey Report

## Spring 2014

### Summary

The Student Centeredness Survey was a result of discussions and recommendations by the Student Centeredness Working Group in August 2007. It was specifically geared towards collecting student's feedback on areas that may directly impact student learning and campus life.

The first administration was conducted in fall 2007 as a pilot project. In fall 2008 and spring 2010, the survey was administered respectively with minor changes. In spring 2014, after a thorough consultation with the university community, the survey questions were rephrased and regrouped moderately, and more open ended commenting questions were added. The purpose of this revision was to obtain more relevant information without losing the longitudinal benchmarking capability.

The survey questions covered four areas of satisfactions: 1) Support Services, 2) Academics and Academic Support, 3) Learning Environment, and 4) General Satisfactions. The survey was distributed to all UT students in March, 2014. In total 1,966 valid responses were collected.

Following are highlights of the 2014 survey findings:

- Under Support Services, the most satisfied areas are student recreation center (86.2%), effective of the communication (82.8%), and MyUT portal (80.9%);

- Under Academics and Academic Support, the most satisfied areas are class size (75.9%), faculty willingness to discuss ideas from class lectures and readings outside class time (74.9%), and the value of overall education (74.5%);
- Under learning environment, the most satisfied areas are library facilities (79.2%), classroom facilities (77.7%), and computer facilities (74.7%);
- In general, the majority of students felt that they made the right choice in being at UT (69.9%), and 64.8% of students would recommend UT to others;
- With under 20% satisfaction rate, parking availability continues to be the toughest challenge for students; and
- Opportunities for improvement exist in several areas, such as food services, student government, Rocket Solution Central, jobs for students on campus, number of campus events that interest students, and sense of community among students, where satisfaction rates are under 50%.